

Alcanna D365 8.1.3 Upgrade

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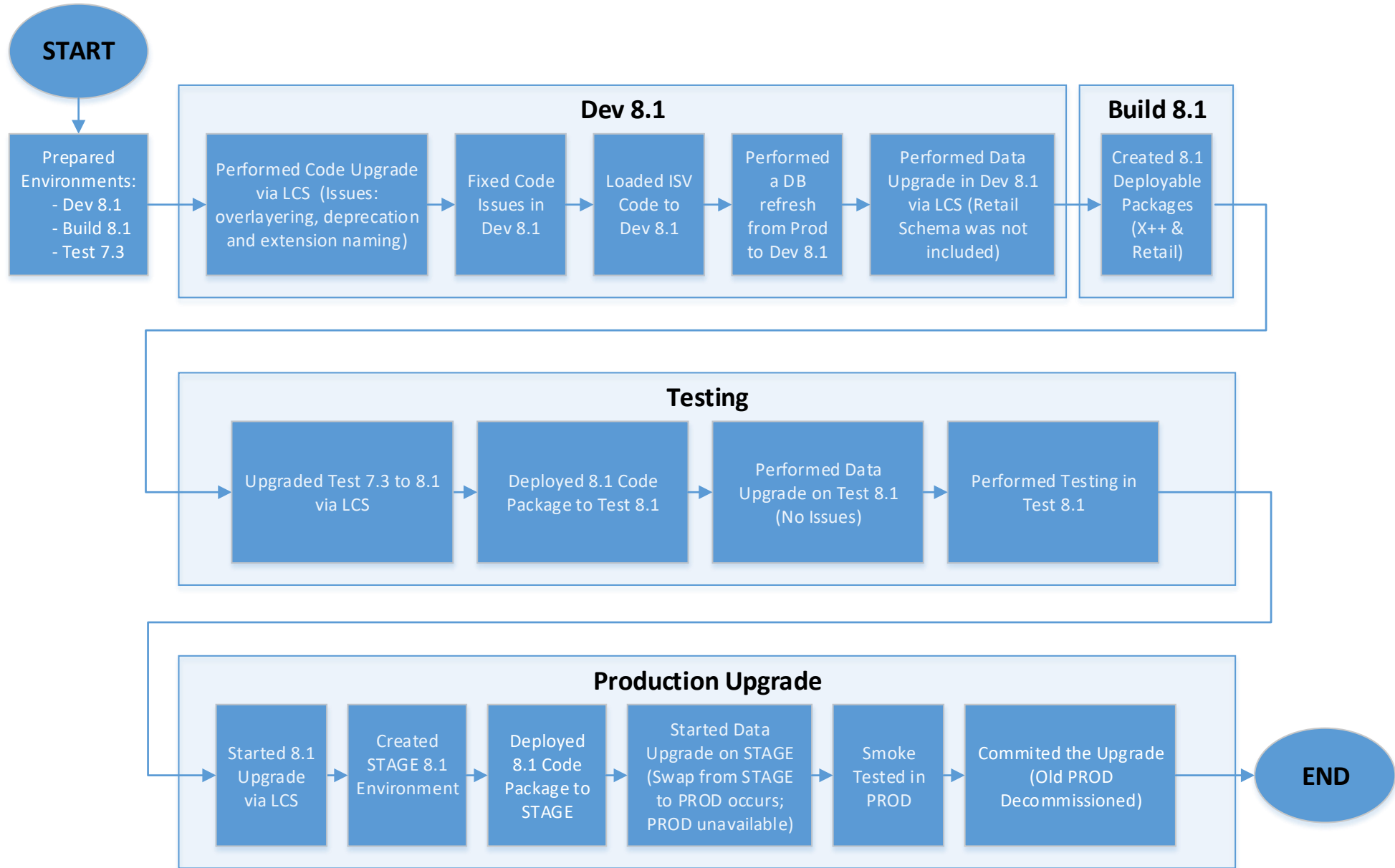
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Upgrade Process



Things to Know

- Platform Versions
 - When creating environments you CAN choose the platform version
 - When upgrading you CANNOT choose the platform version
 - So if you tested on a particular version and it is not available when you upgrade, then you have a risk
- Retail is largely undocumented and is not a part of the online MS materials
 - Get your Partner and Microsoft involved early!

Microsoft's One Version

- Microsoft's One Version is a support-based structure which forces customers to stay on a recent version of D365
- Updates are delivered on a monthly basis and are scheduled by the customer
 - Outage window is 3 hours (update will be 30 mins to 1 hour)
- Updates are installed in a Sandbox environment one week prior to the scheduled update of the Production environment - **one week to regression test!**
- Non-critical hotfixes will NOT be released outside of the normal service updates

Microsoft's One Version

- Customers are able to opt out for two consecutive months, however, the third month's update will be forced upon them
- Establish a monthly regression testing plan including D365 back office and POS, and all integrations to/from D365
- The updates will be available ~2 weeks before automated updates begin; depends on the week you have scheduled your update

Microsoft's One Version

- Links:
 - <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/lifecycle-services/oneversion-overview>
 - <https://docs.microsoft.com/en-us/dynamics365/unified-operations/fin-and-ops/get-started/public-preview-releases>

Q & A



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The End

Thank You!

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